

As part of my regular duties, I provide systems and operational support related to victim notification, with a particular focus on identifying and addressing long-standing notification issues that predate the current task force. Much of this work involves ongoing coordination with our external vendor, VINE, to investigate data discrepancies, review notification logic, and validate fixes over time. Because these issues span multiple systems and historical processes, resolution often requires extended coordination, testing, and confirmation before changes can be implemented.

Due to this role, I was asked to participate in the Victim Notification Task Force primarily to provide status updates on this technical and operational work. My participation has focused on keeping the task force informed about progress on remediation efforts, constraints within the existing system, and areas where improvements may require longer-term structural changes rather than immediate fixes.

My primary contribution to the task force has been informational rather than policy-driven. I have not been responsible for developing task force recommendations or setting policy direction, but instead have supported the group by explaining system behavior, clarifying what changes are feasible in the near term, and identifying issues that continue to be reviewed with the vendor.

The work to stabilize and improve victim notification is ongoing. While meaningful progress has been made, particularly in identifying root causes of historical issues, much of this effort necessarily proceeds incrementally due to system complexity and vendor dependencies. As the task force approaches the conclusion of its work, ongoing coordination related to victim notification will continue through the Department's Victim Services specialist team. My role will remain focused on systems and operational support, with updates provided through that team as appropriate.

Joseph Bourdeau

Business Analyst

VT DOC