



State of Vermont
Office of the Secretary of State
128 State Street
Montpelier, VT 05633-1101
(802) 828-2363

Sarah Copeland Hanzas, Secretary of State
S. Lauren Hibbert, Deputy Secretary

Office of Professional Regulation
Michael Warren, Interim Director
Tara Grenier, Deputy Director

April 25, 2025

To: Hon. Brian Collamore, Chair
Senate Government Operations

From: S. Lauren Hibbert, Deputy Secretary of State
Jen Colin, General Counsel, Office of Professional Regulation

Re: H.472 – Act relating to professions and occupations regulated by the Office of Professional Regulation

Dear Committee,

Thank you for the opportunity to testify before you today.

I thought it would be helpful to have the current data for massage therapists, bodyworkers, or touch professionals and physical therapists available for our conversation today.

Total number of current regulated professionals:

- Massage, Bodyworkers, or Touch Professionals: 1,486
- Physical therapists: 1,588

Fees:

- Massage, Bodyworkers, or Touch Professionals:
 - Application = 100 Renewal = 275
- Physical therapists:
 - Application = 120 Renewal = 180

Enforcement Data since 2021 (which is when OPR began licensing the massage profession)

Profession Type	Complaints	Investigations	Prosecutions	Pending
Massage, bodyworkers, or touch professionals	81	46	12	16
PT	22	17	0	0

Complaint Id	Docket Id	License Number	Jurisdiction	Profession Type	Complaint Received Date	Complaint Resolved Date	Complaint Status	Licensee Name	Complainant Name	Docket Created Date	Docket Resolved Date	Complaint Summary	UnProfessional Conduct Types
C-2024-8234			Physical Therapy	Physical Therapist	9/30/24 10:12 AM	11/19/2024	Resolved-Screened Out	(redacted)	(redacted)			Allegation that employee caseload is too high causing quality of care issues	
C-2024-7513			Physical Therapy	Physical Therapist	9/4/24 4:52 PM	01/22/2025	Resolved-Completed	(redacted)	(redacted)			Allegation of not wearing gloves during external pelvic exam, not finishing appointment notes and not giving exercises to do at home.	Others
C-2024-702			Physical Therapy	Physical Therapist	1/23/24 11:57 AM	05/07/2024	Resolved-Closing Report	(redacted)	(redacted)			Allegation of making inappropriate comments, testing boundaries, and touching patients' hair.	Others
C-2023-10544			Physical Therapy	Physical Therapist	12/5/23 12:20 PM	04/04/2024	Resolved-Closing Report	(redacted)	(redacted)			Allegation of not listening to complainant, not answering questions, and acting in a discriminatory manner.	Abuse-Emotional
C-2023-9632	D-2024-87	040.0003304	Physical Therapy	Physical Therapist	11/2/23 1:43 PM	06/17/2024	Closed-Discipline By Stipulation	Michael Dipalermo	(redacted)	06/12/2024	6/17/24 1:14 PM	Allegation of not disclosing criminal convictions	Crime pending/conviction
C-2023-8981			Physical Therapy	Physical Therapist	10/10/23 11:03 PM	11/08/2023	Resolved-Screened Out	(redacted)	(redacted)			Allegation of talking to complainants exhusband about complainants time as an employee	
C-2023-123			Physical Therapy	Physical Therapist	1/5/23 3:43 PM	06/06/2023	Resolved-Closing Report	(redacted)	(redacted)			Allegation of practicing unlicensed telehealth appointments.	Unauthorized practice
C-2022-10054			Physical Therapy	Physical Therapist	11/20/22 9:40 AM	06/14/2023	Resolved-Closing Report	(redacted)	(redacted)			Allegation of working as an aid without direct supervision from a Physical Therapist.	Others
C-2022-8783			Physical Therapy	Physical Therapist	10/12/22 10:54 AM	12/07/2022	Resolved-Screened Out	(redacted)	(redacted)			Allegation of being billed for services not performed by a PT	
C-2022-7499			Physical Therapy	Physical Therapist Assistant	9/2/22 2:50 PM	12/19/2022	Resolved-Closing Report	(redacted)	(redacted)			Allegation of working without proper supervision.	Others
C-2022-7302			Physical Therapy	Physical Therapist	8/26/22 11:31 AM	01/31/2023	Resolved-Closing Report	(redacted)	(redacted)			Allegation of telling patient that he doesn't qualify for PT because he was not meeting goals	Others
C-2022-6510			Physical Therapy	Physical Therapist	7/29/22 12:24 PM	12/19/2022	Resolved-Closing Report	(redacted)	(redacted)			Allegation of misrepresentation and allowing employees to practice out of scope.	Outside of scope
C-2022-5846			Physical Therapy	Physical Therapist	7/7/22 2:16 PM	09/06/2022	Resolved-Closing Report	(redacted)	(redacted)			Notice of license being suspended in another state for failure to comply with continuing education or competency requirements.	Discipline in other jurisdictions
C-2022-2752			Physical Therapy	Physical Therapist	3/25/22 4:13 PM	04/22/2022	Resolved-Screened Out	(redacted)	(redacted)			Allegation of refusing to provide ASL interpreter	Others
C-2022-1820			Physical Therapy	Physical Therapist	2/26/22 7:42 AM	08/31/2022	Resolved-Closing Report	(redacted)	(redacted)			Allegation of ignoring recommendations, falsifying records, and ignoring patient.	Inadequate/unsafe patient/client care
C-2021-7712			Physical Therapy	Physical Therapist	12/21/21 11:41 AM	07/20/2022	Resolved-Closing Report	(redacted)	(redacted)			Respondent pled guilty to conspiracy to distribute and possess controlled substances.	Crime pending/conviction
C-2021-6589			Physical Therapy	Physical Therapist Assistant	11/29/21 12:43 PM	05/03/2022	Resolved-Closing Report	(redacted)	(redacted)			Received notification from Adverse Actions stating respondent has been disciplined in another state for abusive conduct towards staff. The notification also states that respondent's license has been reinstated.	Discipline in other jurisdictions
C-2021-6215			Physical Therapy	Physical Therapist	11/10/21 8:57 AM	07/20/2022	Resolved-Closing Report	(redacted)	(redacted)			Report of discipline in Colorado for filing false reports or falsifying records.	Discipline in other jurisdictions
C-2021-4694			Physical Therapy	Physical Therapist	9/3/21 3:16 PM	10/25/2022	Resolved-Closing Report	(redacted)	(redacted)			Allegation of out of state discipline.	Discipline in other jurisdictions
C-2021-4270			Physical Therapy	Physical Therapist	8/13/21 11:10 AM	10/29/2021	Resolved-Screened Out	(redacted)	(redacted)			Allegation that respondent provided services in VT when she does not have an active VT license.	Unauthorized practice
C-2021-3576			Physical Therapy	Physical Therapist	7/10/21 5:14 PM	12/16/2021	Resolved-Closing Report	(redacted)	(redacted)			The Complainant alleged that the Respondent touched her inappropriately during a physical therapy session.	Others , Abuse-Emotional,Physical,Verbal
C-2021-3560			Physical Therapy	Physical Therapist	7/9/21 2:45 PM	12/16/2021	Resolved-Closing Report	(redacted)	(redacted)			The Complainant alleged that the Respondent touched her inappropriately during a physical therapy session.	Others
C-2021-2843	D-2021-90	040.0003099	Physical Therapy	Physical Therapist	5/24/21 2:47 PM	08/18/2021	Closed-Discipline By Stipulation	Peter P Mayock	(redacted)	08/03/2021	8/18/21 3:30 PM	Allegation of sexual assault during appointment.	Sexual boundaries
C-2021-2842	D-2021-93	040.0003099	Physical Therapy	Physical Therapist	5/24/21 2:41 PM	08/18/2021	Closed-Discipline By Stipulation	Peter P Mayock	(redacted)	08/18/2021	8/18/21 3:31 PM	Allegation that respondent inappropriately grabbed patient	Sexual boundaries
C-2021-2363			Physical Therapy	Physical Therapist	4/29/21 10:52 AM	10/25/2022	Resolved-Closing Report	(redacted)	(redacted)			Allegation that respondent tested positive for drugs.	Others
C-2021-1372			Physical Therapy	Physical Therapist	3/12/21 7:24 AM	06/29/2022	Resolved-Closing Report	(redacted)	(redacted)			Allegation of performing physical therapy duties without being licensed.	Unauthorized practice
C-2021-1230			Physical Therapy	Physical Therapist	3/8/21 10:45 AM	12/06/2021	Resolved-Closing Report	(redacted)	(redacted)			The Complainant alleged that the Respondent was allowing physical therapy services by unlicensed persons.	Unauthorized practice

Complaint Id	Docket Id	License Number	Jurisdiction	Profession Type	Complaint Received Date	Complaint Resolved Date	Complaint Status	Licensee Name	Complainant Name	Docket Created Date	Docket Resolved Date	Complaint Summary	UnProfessional Conduct Types	Case Age in Months
C-2024-5395	D-2024-129	164.0001477	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	7/5/24 1:16 PM	09/24/2024	Closed-Discipline By Stipulation	Ricky Abare		08/07/2024	9/24/24 7:03 AM	Notice from the Office of Inspector General stating that respondent can no longer participate in Federal health care programs	Others	9
C-2024-3610	D-2024-128	164.0001477	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/3/24 11:52 AM	09/24/2024	Closed-Discipline By Stipulation	Ricky Abare		08/07/2024	9/24/24 6:54 AM	Allegation of not notifying Vermont of discipline related to respondent's massage therapy license in Maine	Discipline in other jurisdictions	11
C-2021-3136	D-2022-38	164.0000220	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/14/21 7:38 PM	08/04/2022	Closed-Discipline By Stipulation	Shawn Christopher Rockwood		03/21/2022	8/4/22 2:59 PM	Allegation that respondent sexually assaulted complainant during massage	Sexual boundaries	45
C-2021-7598	D-2022-189	164.0000271	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	12/16/21 11:14 AM	09/15/2022	Closed-Discipline By Stipulation	Matthew B Howes		08/04/2022	9/15/22 10:48 AM	Allegation of being inappropriate during massage (massaging close to private areas)	Others , Inadequate/unsafe patient/client care	39
C-2021-3136	D-2021-84	164.0000220	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/14/21 7:38 PM	08/04/2022	Closed-Discipline By Stipulation	Shawn Christopher Rockwood		07/09/2021	8/4/22 2:36 PM	Allegation that respondent sexually assaulted complainant during massage	Sexual boundaries	45
C-2022-7046	D-2022-240	164.0000972	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/15/22 12:35 PM		Pending-FinalizedCharge			11/16/2022		Allegation of sexual assault during massage	Sexual boundaries	31
C-2022-7095	D-2022-241	164.0000972	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/17/22 10:05 AM		Pending-Hearing			11/16/2022		Allegation of sexual misconduct during massage	Sexual boundaries	31
C-2024-4465	D-2024-162	164.0001324	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/31/24 7:53 AM	03/03/2025	Closed-Discipline By Stipulation	laurent bruno perotti		09/30/2024	3/3/25 7:32 AM	Allegation of practicing without a license	Unauthorized practice	10
C-2024-8227	D-2025-14		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	9/29/24 4:39 PM		Pending-Hearing			01/23/2025		Allegation of working as a massage therapist without a license.	Unauthorized practice	6
C-2022-7112	D-2022-242	164.0000972	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/18/22 8:22 AM		Pending-FinalizedCharge			11/16/2022		Allegation of groping client during massage	Sexual boundaries	31
C-2024-5782	D-2024-163	164.0001324	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	7/17/24 5:15 PM	03/03/2025	Closed-Discipline By Stipulation	laurent bruno perotti		09/30/2024	3/3/25 7:37 AM	Allegation of inappropriate caressing, going over massage time, fondling complainants breasts	Sexual boundaries	8
C-2023-7387	D-2023-159	164.0001324	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/17/23 2:58 PM	05/03/2024	Closed-Discipline By Stipulation	laurent bruno perotti		10/31/2023	5/3/24 12:37 PM	Allegation of kissing complainant without consent	Sexual boundaries	19
C-2023-10191	D-2024-79	164.0000399	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	11/21/23 4:40 PM		Pending-SummarySuspension	XIU HUA HU		05/08/2024		Allegation of sexually assaulting clients	Sexual boundaries	16
C-2024-1042	D-2024-65		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	2/2/24 4:40 PM	10/04/2024	Closed-Discipline By Stipulation	Gregory Garcia		04/22/2024	10/4/24 9:57 AM	Allegation of grooming clients, telling clients that he wants to start a sex cult, watched patient get dressed, telling patient he can heal by doing vaginal body work, etc.	Unauthorized practice , Sexual boundaries , Abuse-Physical	14
C-2024-9703	D-2025-53		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	11/8/24 6:10 AM		Pending-Item			04/02/2025		Allegation of talking about personal life, telling client she needs internal work dne without telling her how he is qualified, grooming behavior	Unauthorized practice , Sexual boundaries	5
C-2024-9463	D-2025-27	164.0000071	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	11/1/24 11:42 AM		Pending-SummarySuspension			02/20/2025		Allegation of lewd behavior	Sexual boundaries	5
C-2024-8923	D-2025-52		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	10/19/24 4:56 PM		Pending-Item			04/02/2025		Allegation of performing internal pelvic care	Unauthorized practice	5
C-2023-324			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	1/11/23 2:56 PM	03/06/2023	Resolved-Screened Out					Allegation of dog in shop and smell of cat urine		26
C-2022-3249		164.0001003	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	4/12/22 8:27 AM	10/31/2022	Resolved-Closing Report					Allegation of working unlicensed and hurting a client employment as being self-employed at Bennington Myotherapy and Massage; however, she has never registered with the profession as required.	Unauthorized practice , Negligence or Incompetent Practice	35
C-2021-4428			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/20/21 1:32 PM	12/29/2021	Resolved-Closing Report					Allegation of working without a license	Unauthorized practice	43
C-2024-11233	NONE		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	12/31/24 11:38 AM	01/14/2025	Resolved-Screened Out					Allegation of unauthorized practice		3
C-2025-1665			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	2/18/25 2:43 PM		Pending-Item					Allegation of illicit massage services	Unauthorized practice	1
C-2024-4777			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 9:18 AM	06/19/2024	Resolved-Screened Out					Allegation of unauthorized practice		9
C-2022-8512			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	10/4/22 12:40 PM	12/06/2023	Resolved-Screened Out					Allegation of illicit massage services	Unauthorized practice , Sexual boundaries	30
C-2024-4781			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 9:33 AM	06/19/2024	Resolved-Screened Out					Allegation of unauthorized practice		9
C-2024-4759			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 12:34 PM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2025-1555		164.0001242	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	2/13/25 6:10 PM	03/06/2025	Resolved-Screened Out					Allegation of illicit massage services		1
C-2025-1141		164.0001146	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	1/31/25 2:38 PM		Pending-Investigation					Allegation that owner is harassing complainant Destiny. Allegation of offering naturopathy , including telehealth services, without being licensed as a naturopathic physician.	Unauthorized practice , Outside of scope	2
C-2024-4798			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 11:00 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-4796			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 10:58 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-4746			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 11:16 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2023-8675			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	9/30/23 7:35 AM	11/08/2023	Resolved-Screened Out					Allegation of not being told that a different person would perform massage and complainant did not have a		18
C-2023-7615		164.0000571	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/28/23 8:27 AM	10/18/2023	Resolved-Screened Out					Allegation of working with an expired license and offering facials		19
C-2025-1184	none		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	2/2/25 7:53 PM	02/21/2025	Resolved-Screened Out					Allegation of not being licensed as a massage salon, potentially being used for sexual services		2
C-2025-2853		164.0000766	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	4/3/25 10:49 AM		Pending-Investigation					Allegation of unlicensed practice	Unauthorized practice	0
C-2022-3897			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/4/22 5:30 PM	05/25/2022	Resolved-Screened Out					Allegation of not being licensed	Others	35
C-2024-4763			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 1:09 PM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2021-3379			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/28/21 11:35 AM	09/26/2022	Resolved-Closing Report					Allegation that massage therapist was inappropriate and removed clothing	Sexual boundaries	45
C-2024-4790			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 10:39 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-8470			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	10/8/24 11:56 AM	10/10/2024	Resolved-Screened Out					Allegation of being inappropriate		6
C-2024-4788			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 10:31 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-4757			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 12:18 PM	06/19/2024	Resolved-Screened Out					allegation illicit massage service		9
C-2023-292			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	1/11/23 9:58 AM	01/13/2023	Resolved-Screened Out					Allegation of unlicensed practice		26
C-2023-7676		164.0000462	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/30/23 9:42 AM	10/18/2023	Resolved-Screened Out					Allegation of working with expired license		19
C-2024-821		012.0134351	Massage Therapy, Bodyworkers, and Touch Professionals	Cosmetology Shop	1/29/24 8:53 AM	05/07/2024	Resolved-Closing Report					Allegation of employing unregistered massage staff	Unauthorized practice	14
C-2025-2790		164.0000952	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	3/31/25 12:38 PM		Pending-Investigation					Allegation of touching client inappropriately	Sexual boundaries , Abuse-Physical	0
C-2021-2865			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/25/21 2:29 PM	09/27/2023	Resolved-Closing Report					Allegation that spa is advertising massage but offering illegal sexual acts	Sexual boundaries	46
C-2021-2916			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/28/21 3:01 PM	03/11/2022	Resolved-Closing Report					Allegation of offering massage but is not licensed.	Unauthorized practice	46
C-2024-7445			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	9/2/24 8:09 PM		Resolved-Closing Report					Allegation as practicing as a massage therapist without a license	Unauthorized practice	7
C-2023-6909			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	8/3/23 9:11 AM	08/04/2023	Resolved-Screened Out					Allegation of massaging complainants buttocks for whole massage when complainant asked for neck and		20
C-2023-5738			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/28/23 2:00 PM	11/08/2023	Resolved-Closing Report					Allegation of practicing without a license.	Unauthorized practice	21
C-2024-7865		164.0001158	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	9/18/24 8:36 AM		Pending-Investigation					Allegation of allowing unlicensed practice of employees and having expired shop license	Unauthorized practice	6
C-2024-7866		164.0001704	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	9/18/24 8:38 AM		Pending-Item					Allegation of working without a license.	Unauthorized practice	6
C-2023-5641		164.0000471	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/26/23 3:03 PM	10/02/2024	Resolved-Completed					Allegation of offering IFS (Internal Family Systems Therapy) when Respondent is not licensed or on the roster.	Unauthorized practice	21
C-2021-6903		164.0000855	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	12/9/21 3:44 PM	04/11/2022	Resolved-Closing Report					Respondent allegedly failed to disclose criminal conviction on a license application	Crime pending/conviction	39
C-2024-2226		164.0000643	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	3/16/24 7:11 PM	11/27/2024	Resolved-Completed					Allegation of unauthorized practice and making client feel unsafe during session	Unauthorized practice	12
C-2024-8356			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	10/4/24 9:36 AM		Pending-Investigation					Allegation of whispering in complainants ear, kissing complainants back, threatening behavior	Unauthorized practice	6
C-2022-480			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	1/14/22 6:51 PM	05/16/2022	Resolved-Closing Report					Allegation of giving massage that has caused pain that will not subside	Negligence or Incompetent Practice	38
C-2023-10064			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	11/16/23 4:32 PM	12/04/2023	Resolved-Screened Out					Respondent is trying to file application		16
C-2024-5429			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	7/8/24 2:48 PM	10/03/2024	Resolved-Closing Report					Allegation of unauthorized practice	Unauthorized practice	9
C-2022-3687			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	4/28/22 1:39 PM	08/14/2023	Resolved-Screened Out					Allegation of possible human trafficking and sexual exploitation	Unauthorized practice , Others	35
C-2024-4794			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 10:55 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-4792			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 10:47 AM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-4765			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 1:19 PM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9
C-2024-4755			Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 12:08 PM	06/19/2024	Resolved-Screened Out					Allegation of illicit massage services		9

C-2024-3628		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/5/24 9:07 AM	07/31/2024	Resolved-Closing Report	██████	██████	Allegation of sending inappropriate messages and rubbing himself against client	Unauthorized practice , Sexual boundaries	11
C-2024-4782		Massage Therapy, Bodyworkers, and Touch Professionals	Touch Professional	6/12/24 9:43 AM	06/19/2024	Resolved-Screened Out	██████	██████	Allegation of illicit massage services		9
C-2024-3511	164.0001611	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/1/24 10:23 AM	09/23/2024	Resolved-Closing Report	████████	██████	Allegation of working without a license	Unauthorized practice	11
C-2023-1079		Massage Therapy, Bodyworkers, and Touch Professionals	Unknown	1/31/23 4:09 PM	03/08/2023	Resolved-Screened Out	██████████	██████	Allegation of performing massages without a license	Others	26
C-2024-4784		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 9:50 AM	06/19/2024	Resolved-Screened Out	██████████	██████	Allegation of illicit massage services		9
C-2022-11106	164.0000155	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	12/31/22 7:37 AM	04/25/2023	Resolved-Closing Report	██████	██████	Allegation of performing witchcraft and not allowing client to relax	Others	27
C-2024-3906		Massage Therapy, Bodyworkers, and Touch Professionals	Touch Professional	5/14/24 11:40 AM	09/18/2024	Resolved-Closing Report	██████		Allegation of practicing without a license.	Unauthorized practice	10
C-2022-4551		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/25/22 2:08 PM	08/14/2023	Resolved-Screened Out	██████	██████	Complainant believes this is an illegal massage studio	Others	34
C-2024-4786		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/12/24 10:25 AM	06/19/2024	Resolved-Screened Out	████	██████	Allegation of illicit massage services		9
C-2024-4748		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	6/11/24 11:57 AM	06/19/2024	Resolved-Screened Out	████	██████	Allegation of illicit massage services		9
C-2025-718	164.0000024	Massage Therapy, Bodyworkers, and Touch Professionals	Touch Professional	1/21/25 5:00 PM		Pending-Investigation	████████		Allegation of unlicensed practice by respondent and her employees	Unauthorized practice	2
C-2022-744	164.0000271	Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	1/24/22 11:39 AM	01/25/2022	Resolved-Screened Out	████████		Allegation of having inappropriate relationships with clients	Others	38
C-2024-3526		Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	5/1/24 1:05 PM	07/31/2024	Resolved-Closing Report	██████	████	Allegation of inappropriate sexual conduct towards client	Unauthorized practice , Sexual boundaries	11